ASROCK Referência Técnica - Q&A

- 1. P: No Windows 10 versão 1511 (Threshold 2 Build 10586), os modelos Z170 Extreme6 e Z170 Gaming K6 podem não retornar do modo Sleep (S3) ou entrar no modo Hibernação (S4) corretamente.
 - R: Por favor visite a área de Download da ASRock e atualize para a BIOS abaixo ou versões posteriores.

Endereço de download: http://www.asrock.com/support/download.asp

| Modelo | Versão da BIOS |
|-----------------|----------------|
| Z170 Extreme6+ | P1.80 |
| Z170 Extreme6 | P1.80 |
| Z170 Gaming K6+ | P1.90 |
| Z170 Gaming K6 | P1.90 |

- 2. P: Quando eu tento utilizar um sistema operacional convidade de 64-bit no VMware, o sistema exibe "This host supports Intel VT-X, but Intel VT-X is disabled".
 - **R**: Por favor configure "Intel Virtualization Technology" na BIOS para ativar o VT-x.

(BIOS -> Advanced -> CPU Configuration -> Defina "Intel Virtualization Technology" para "Enabled")

3. P: O meu Beebox que está usando uma placa de Rede Wireless Realtek não consegue se conectar ao meu roteador com banda de 2.4GHz.

R: Por favor atualize o driver Wireless Realtek (v2023.23.1030.2015) a partir de nosso website no link abaixo: Endereço de Download: http://www.asrock.com/nettop/Intel/Beebox%20Series/?cat=Download

4. P: Eu conectei um mouse PS/2 no conector PS/2 da minha plataforma Intel série 100 mas ele não funciona.

R: Por favor defina "PS/2 Y-cable" para "Auto" na BIOS.(BIOS -> Advanced -> Super IO Configuration -> Defina "PS/2 Y-cable" para "Auto")

5. P: Como eu posso mudar o comportamento de desligamento do Windows 10 de Hibernar (S4) para desligar (S5)?

- R: Por favor siga os passos abaixo no Windows 10.
- 1. Abra [Sistema] no Windows 10.
- 2. Selecione [Energia e suspensão] e entre em [Configurações de energia adicionais]

| ← Settings | | | - | o x |
|---|------------------------------------|---------------------------|---|-----|
| SYSTEM | | Find a setting | | Q. |
| Display Notifications & actions Apps & features | Screen When plugged in Never | n, turn off after | | |
| Multitasking Tablet mode Power & sleep | Sleep When plugged in | n, PC goes to sleep after | | |
| Storage | Related set | tings | | |
| Default apps | Additional power | r settings | | |
| About | | | | |

3. Selecione [Escolher a função dos botões de energia].

| | Control Panel Home | Choose or customize a power plan | |
|---|--|---|---------------------------------|
| | Require a password on wakeup | A power plan is a collection of hardware and system settings (like display brighter | iess, sleep, etc.) that manages |
| | Choose what the power | how your computer uses power. <u>Tell me more about power plans</u> | |
| | buttons do | Preferred plans | |
| | create a power plan | Balanced (recommended) | Change plan settings |
| 0 | Choose when to turn off the display | Automatically balances performance with energy consumption on capable | e hardware. |
| | Change when the computer | O Power saver | Change plan settings |
| | sleeps | Saves energy by reducing your computer's performance where possible. | |
| | | Hide additional plans | 6 |
| | | O High performance | Change plan settings |

4. Selecione [Alterar configurações não disponíveis no momento].



5. Desmarque [Ligar inicialização rápida], e então salve as alterações.

Define power buttons and turn on password protection

Choose the power settings that you want for your computer. The changes you make to the settings on this page apply to all of your power plans.

| | p button settings | | | |
|---|---|---------------------------|-------------------------------|---------------|
| 🙆 When | n I press the power button: | Shut down | ~ | |
| When | n I press the sleep button: | Sleep | ~ | |
| Password prote | ection on wakeup | | | |
| O Don't req When you | to unlock the computer. <u>Cr</u> uire a password ur computer wakes from slee | p, anyone can acce | user account password | omputer isn't |
| locked. | | | | |
| locked. Shutdown setti | ngs | | | |
| locked. Shutdown setti Turn on f This helps | ngs ast startup (recommended s start your PC faster after sh |) utdown. Restart isn' | t affected. <u>Learn More</u> | 1 |
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| Iocked. Shutdown settii Turn on f This helps Sheep Show in P | ngs a st startup (recommended s start your PC faster after sh 'ower menu. |) utdown. Restart isn' | t affected. <u>Learn More</u> |] |
| Iocked. Shutdown settii Turn on f This helps Sleep Show in P Hibernat Show in P | ngs ast startup (recommended s start your PC faster after sh 'ower menu. e 'ower menu. |) utdown. Restart isn' | t affected, <u>Learn More</u> |] |

6. Pronto.