

TSD-QA77 (Nov. 21st, 2009)

Technical Reference - Q&A

1. Q: Does my motherboard support windows7?

A: Please refer our website for windows7 support list. Website link: <u>http://www.asrock.com/news/events/2009win7/index.asp</u>

If your models are not listed on Windows 7 support list, please kindly try inbox driver first.

Or go to chipset vender website to download the chipset driver. Intel website: <u>http://downloadcenter.intel.com/Default.aspx</u> AMD website: <u>http://support.amd.com/us/gpudownload/Pages/index.aspx</u> Nvidia website: <u>http://www.nvidia.com/Download/index.aspx?lang=en-us</u> Realtek website: <u>http://www.realtek.com.tw/downloads/</u> Via website: <u>http://www.via.com.tw/en/support/drivers.jsp</u>

If you got any further issues, please contact ASRock TSD : <u>Asrock_TSD@asrock.com.tw</u>

2. Q: Can I use water cooling as my CPU fan?

A: We recommend use Intel or AMD stock cooler instead of water cooling. It has better air flow in the chassis.

3. Q: After installing windows7 on AliveNF7G-Glan or N68PV-GS I installed all the windows7 driver from the website, why I still get an exclamation mark on "co-processor" in device manager?

A:AliveNF7G-Glan: Please update your BIOS to P1.40 or later from this link: <u>http://www.asrock.com/mb/download.asp?Model=ALiveNF7G-GLAN&o=All</u> N68PV-GS: Please update your BIOS to P2.00 or later from this link: <u>http://www.asrock.com/mb/download.asp?Model=N68PV-GS&o=All</u>

4. Q: I connect my IR receiver to onboard IR header , how can I make it work under Windows 7?

A:Please do the Windows update, which you may refer to the Fig.1 as below.

🐼 Default Programs	
Pesktop Gadget Gallery	
HD ADeck	asr
🗃 HD VDeck	
🏉 Internet Explorer (64-bit)	Documents
Conternet Explorer	
💓 Windows DVD Maker	Pictures
Windows Fax and Scan Windows Media Center	Music
Windows Media Player	Games
🛹 XPS Viewer	Computer
Accessories Delivers software updates	and drivers, and provides auto
Creative options.	
the second s	Control Panel
Creative Options.	Control Panel Devices and Printers
J Creative options. Games Maintenance	
J Creative options. Games Maintenance	Devices and Printers
J Creative options. Games Maintenance	Devices and Printers Default Programs